



St. Joseph Mercy Hospital Company Profile

Premiere Healthcare in Guyana



Table of Content

About Us	03
Mission & Core Values	04
Our Services	05
Meet the Team	06
Your healthcare partner	07
Occupational Health Services	08
School of Nursing	09
Mercy Resident Care	10
What sets us apart	11
Contact us	12



Who We Are

About Us

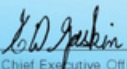
St. Joseph Mercy Hospital, the only not-for-profit Catholic General Hospital owned by the Sisters of Mercy of the Americas headed by a Governing body consisting of the Roman Catholic Bishop of Guyana, a Board of Directors, and appointed Executives of the Hospital. This Catholic Hospital is the only such institution in the Caricom Region, is one of Guyana's leading private healthcare institutions. We train our nurses in our own school, who benefit from our link with the Sisters of Mercy of the USA and Mercy Hospital, Connecticut. As a 80-year-old Hospital, we have been renowned for being one of the best in Maternity care and have, over the past decade, upgraded (and continue to do so) all services and equipment in keeping with twenty-first-century progress. We are focused on developing specialized areas of service to suit the growing economy. After a fire that destroyed our heritage building in 2010, rebuilding and upgrading our equipment and services began in 2014 with tremendous focus. Our 2019/2020 expansion of services is now geared to offer Industrial Medicine to the corporate and Oil and Gas entities, which includes fit for return to work, and fit to fly, Doctors' reports, along with pre-employment and annual health checks. We currently have in place MOU's with the following International Insurance companies working with the Oil and Gas contractors as well as Foreign embassies: ISOS, TRICARE, ALLIANZ AIG, METLIFE/DELAM We have upgraded our Certified Lab (which continue to gain awards from the local and caribbean Bureau of Standards) to include specific requirements in TB Testing using Quantiferon Gold Standard which we give a status card to the patient after testing negative. We are an ISO 9001:2015 certified hospital in Guyana.



The St. Joseph Mercy Hospital provides quality medical care service to all with a spirit of Compassion, Commitment and Professionalism. The hospital is owned by the Catholic Diocese of Georgetown with sponsorship from the Sisters of Mercy.

We aim to consistently meet the expectations of our customers. Ensuring that all staff are trained on the quality management system is our highest priority so that the delivery of outstanding service can be sustained.

Our commitment to continuous improvement is attested to by regularly updating our quality management system to address environmental challenges. This is to ensure that services are provided in accordance with best practices in health care delivery while ensuring compliance with the National Regulations and ISO 9001:2015 Standard.


 Chief Executive Officer

2024-08-21
 Date

Our Mission



"St. Joseph Mercy Hospital as a premier health care facility is committed to providing high quality services to all Guyana with a spirit of compassion, commitment, and professionalism."

Our Values

What makes us Mercy

- Respect for the dignity of each person
- Compassion
- Hospitality
- Excellence
- Commitment
- Integrity
- Stewardship
- Professionalism
- Teamwork



Our Services

What We Offer

Accident & Emergency	Neurosurgery	Renal Transplant
Anesthesiology	Obstetric & Gynecology	Nephrology
Cardiology	Ophthalmology	Vascular Surgery
Cytopathology	Orthopedics	Adult & Pediatric Surgery
Dermatology	ENT	Urogynecology
Dentistry	Paediatrics	Thoracic surgery
Endocrinology	Plastic surgery	Outpatient services
Gastroenterology	Psychiatry	Maxillofacial
General Medicine	Sonography	US Medicals
Internal Medicine	Urology	UK Medicals
Oncology	Wound & Diabetic Care	
Physiotherapy		

Laboratory & Pharmacy
Oil & Gas Medicals

Visit Us

Meet the TEAM

Board of Directors



Mr. Carlton Joao

Chairman



Mr. Colin Thompson

Board Member



Ms. Sarah Parris

Vice Chair



Dr. Saska Sertimer

Board Member



Mr. Ramsay Ali

Secretary



Mr. Gavin Low

Board Member



Sr. Linda Falquette, RSM.

Board Member



Ms Angelique De Groot

Board Member



Ms. Sharda Veeren-Chand

Board Member



Mr. John Lewis

Board Member

SENIOR LEADERSHIP TEAM



MR. ENOCH WAYNE GASKIN
CHIEF EXECUTIVE OFFICER



MR. JERRI DIAS
CHIEF OPERATING OFFICER



DR. SONIA GRAY
DIRECTOR, MEDICAL SERVICES



MS. PRIYA EVANS
CHIEF FINANCE OFFICER



MS. SHARON LILLIE
MANAGER, HR



MS. SHAWNDELLE AUSTIN
MISSION DIRECTOR



MR. TERRY MOHAMED
ASSOCIATE ADMIN, CLINICAL



NURSE TRACY ALLEN-AMSTERDAM
MANAGER, QUALITY ASSURANCE

Your healthcare partner

24 hrs. EMERGENCY ROOM

24 hrs. LABORATORY

24 hrs. X-RAYMRI on Call

24 hrs. PHARMACY

Obstetrics & Gynecology

PEDIATRICS

INTERNAL MEDICINE

GENERAL SURGERY

NEUROSURGERY

LAPAROSCOPIC SURGERY

ORTHOPEDIC SURGERY

RENAL, VASCULAR & TRANSPLANT SURGERY

PLASTIC SURGERY

SONOGRAPHY

GASTRO ENTEROLOGY

CLINICAL Ear Nose Throat

INDUSTRIAL MEDICINE

AUDIOMETRY TESTS (HEARING)

BREATH ALCOHOL ANALYSER

OPHTHALMOLOGY

LABORATORY TESTS BLOOD, URINE, TUMOUR MARKERS

CARDIOLOGY

ENDOSCOPY

PHYSIOTHERAPY

DEPRESSION COUNSELING

CANCER SCREENING

CHRONIC DISEASE CLINICS & COUNSELING

MASS CASUALTY MANAGEMENT SERVICES – trained cadre of staff

EVENT MEDICAL SERVICES SUPPORT – Conferences, fitness & sport activities

Occupational Health Services

PRE-EMPLOYMENT MEDICALS:

Physical Examination: Blood Pressure, Pulse, height ,weight BMI
Vision Testing Acuity , Ishihara ,
Stereoscopic
Audiometry : Sensorineural , conductive, Mixed
Blood Alcohol Test
ECG over 40 yrs
Chest X-Ray over 40 yrs
CBC (Complete Blood Count)
Lipid Profile: Triglycerides, HDL, LDL over 40 yrs
Fasting Blood Sugar (FBS) if a known diabetic but not on Insulin
Urinalysis
Quantiferon TB Testing (blood)

ANNUAL MEDICALS

Physical Examination: Blood Pressure, Pulse, height ,weight BMI
Vision Testing Acuity , Ishihara , Stereoscopic
Audiometry : Sensorineural , conductive, Mixed
Blood Alcohol test
ECG over 40 yrs Chest X-Ray over 40 yrs
CBC (Complete Blood Count)
Lipid Profile: Triglycerides, HDL, LDL over 40 yrs
Fasting Blood Sugar (FBS) if a known diabetic but not on Insulin
Urinalysis
Quantiferon TB Testing (blood) 1 year certification card

FIT FOR WORK RETURN (after OCCUPATIONAL injury / illness)

Physical Examination: Blood Pressure, Pulse, height ,weight BMI
CBC (Complete Blood Count)
Urinalysis
Other re-testing based on Doctor's observation Certification

FIT FOR WORK RETURN (after PERSONAL injury / illness)

Physical Examination: Blood Pressure, Pulse, height ,weight BMI
CBC (Complete Blood Count)
Urinalysis Other re-testing based on Doctor's observation
Certification

School of Nursing



On September 1st, 1945 St Joseph Mercy Hospital of Georgetown, Guyana was established under the Administration of the Sisters of Mercy. It was a non-profit corporation organized by the Sword of the Spirit, a society of men who were interested in Catholic Action. The Hospital was open to all persons regardless of race, color, and creed.

In August 1946, the School of Nursing was established and recognized by the Government. The sisters of Mercy were assisted by Dr Caesar Romiti. There were two classes of twenty students each headed by Sisters Kateri. When Sr Kateri returned to the USA at the end of the first year, she was replaced by Sr Mary Generosa Palevich who spent almost two decades in charge of the School of Nursing. Under her training, the school had many successes. The percentage of passes at the Nurses State Finals Examinations was never less than ninety percent. This trend continues today. The school has grown ever since its existence. Several nurses have been trained at this school. Nurse Elsie Asabere is the current director of the School.

Programs Include:

- Registered Nursing
- Midwifery Program
- Nurse Aide Program
- Care of the Elderly Program
- Basic Life Support Training

Mercy Resident Care



Mercy Resident Care facility is a new state-of-the-art home that caters to the needs of the elderly. Our highly trained nurses and caregivers specialize in providing quality care and services. Residents enjoy recreational activities in a comfortable and safe environment that caters to their every need. We at Mercy Resident Care offer many levels of different services, from nursing and residential care right through to end of life care. Our aim is to provide the highest possible standard of care to all our residents, by providing an environment that can truly be regarded as their home.

Contact Us: 37 Vryheids Lust, East Coast Demerara, Georgetown, Guyana. Telephone: +592 227-2072

Our Services include:

- 24 Hour access to medical & emergency care.
- Accommodation
- Access to Laboratory & Diagnostic procedures.
- Physiotherapy.
- Weekly physician's visit.
- Three full meals daily
- Daily housekeeping & linen service
- Laundry service
- 47 beds facility
- Ambulance Service
- Private suite, Semi-private suite and comfortable wards.
- Family & Friends welcome to visit
- Kitchen & large dining area.
- Spacious veranda
- Spacious and soothing garden space
- Bathroom for special needs persons.
- Internet, TV & transportation service.

Why Choose Us

What Sets Us **Apart**

01

Client-Centric
Approach

02

Not-for-profit
Mission
oriented
approach



03

Experienced
Physicians

04

Proven Track
Record of over
80 years



Contact Us

Let's take care of your health!



Address

130-131 Parade Street
Kingston, Georgetown
Guyana. SA

E-mail

admin2@sjmh.org.gy

Phone Number

+592 2272072-6

Website

www.mercyhospital.gy

